

Department of Health, Burlington, Vermont

“KnowledgeWave, I am writing you to pass on my many thanks, and compliments on the caliber of your staff, and the quality of service that you continue to provide.

I requested a one-on-one productivity day for a Visual Basic project that we will be using to report to all Hospitals in Vermont, a complete analysis of individual hospitals, and statewide birth statistics for any given past quarter, and past four quarters. This report uses some advanced statistical formulas and reports some 40 birth conditions with as many as a dozen stats on each.

What I had anticipated being a long laborious event turned out be a very relaxed, educational, and dare I say fun day! When the consultant left at the end of the day, I was left with the feeling that I had advanced from a neophyte to almost an intermediate level.

Were that the end of it, you should be proud! Over the next couple of weeks, as I proceeded, I pursued KnowledgeWave with additional questions and problems. The response was always the same; prompt, pleasant, cordial, and right on the money with the solution!

I have taken several classes at your facility, and I had some time ago done a conference call over a Crystal Report I was working on, and thought to myself then, wow these must be the top people at KnowledgeWave. I now know you are most fortunate to have all the top people.

Thank you!

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