
10 Soft Skills You Need for Success

Personal Development, Soft Skills
1-day

Course Content

This 1-day class addresses personal attributes that enable someone to interact effectively and harmoniously with other people. Soft skills are learnable, and in this experimental workshop you will learn the 10 most important skills and why using them in the workplace is important.

Attendees will explore the soft skills they already use and may not even know. We'll work together to discover which skills attendees need to work on and practice the techniques you learn in this workshop, so you can add them to your workplace toolkit. This workshop will improve your business, your career, and your life.

Objectives

- List the 10 soft skills needed for workplace and personal success
- Discuss why these soft skills are important in the workplace: for employees, management, and customers
- Explore each skill with each other and within yourself
- Discover the skills that are your strengths and how to share them with others
- List the skills that are your weakness, then turn them into your new super power
- Measure the ROI of improving and practicing these soft skills
- Through classroom exercises, practice your new skills and enhance your current ones